Our Mission Continues

We are once again pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2019. Over the years, we have dedicated ourselves to producing drinking water that meets all state and federal standards. We continually strive to adopt new methods for delivering the best-quality drinking water to you. As new challenges to drinking water safety emerge, we remain vigilant in meeting the goals of source water protection, water conservation, and community education while continuing to serve the needs of all our water users.

Please remember that we are always available should you ever have any questions or concerns about your water.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or http://water.epa.gov/drink/hotline.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

- **Microbial Contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;
- **Inorganic Contaminants**, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;
- **Pesticides and Herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;
- **Organic Chemical Contaminants**, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;
- **Radioactive Contaminants**, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA’s Safe Drinking Water Hotline at (800) 426-4791.

**Questions?**

For more information about this report, or any questions relating to your drinking water, please call Jesse Hartman, Water Department Supervisor, at (651) 638-2114.
What's a Cross-Connection?

Cross-connections that contaminate drinking water distribution lines are a major concern. A cross-connection is formed at any point where a drinking water line connects to equipment (boilers), systems containing chemicals (air conditioning systems, fire sprinkler systems, irrigation systems), or water sources of questionable quality. Cross-connection contamination can occur when the pressure in the equipment or system is greater than the pressure inside the drinking water line (back pressure). Contamination can also occur when the pressure in the drinking water line drops due to fairly routine occurrences (main breaks, heavy water demand), causing contaminants to be sucked out from the equipment and into the drinking water line (back siphonage).

Outside water taps and garden hoses tend to be the most common sources of cross-connection contamination at home. The garden hose creates a hazard when submerged in a swimming pool or when attached to a chemical sprayer for weed killing. Garden hoses that are left lying on the ground may be contaminated by fertilizers, cesspools, or garden chemicals. Improperly installed valves in your toilet could also be a source of cross-connection contamination.

Community water supplies are continuously jeopardized by cross-connections unless appropriate valves, known as backflow prevention devices, are installed and maintained. We have surveyed industrial, commercial, and institutional facilities in the service area to make sure that potential cross-connections are identified and eliminated or protected by a backflow preventer. We also inspect and test backflow preventers to make sure that they provide maximum protection.

For more information on backflow prevention, contact the Safe Drinking Water Hotline at (800) 426-4791.

Source Water Description

Throughout 2019 New Brighton operated three water treatment processes at Water Treatment Plant 1 to continue supplying residents with safe and reliable drinking water. The first treatment process is greensand filtration, which removes naturally occurring iron and manganese. This improves the taste, odor, and aesthetic qualities of the water. The second treatment process, advanced oxidation, utilizes hydrogen peroxide and ultraviolet light to remove 1,4-Dioxane and other Twin Cities Army Ammunition Plant contaminants from the water. The third treatment process utilizes granular activated carbon in pressure contactors to remove any residual contaminants.

New Brighton is fortunate to have skilled staff, consultants, and contractors to test and operate Water Treatment Plant 1. As a result, New Brighton maintains a high level of confidence in its ability to effectively remove contaminants to levels well below the Minnesota Department of Health’s most stringent drinking water standards.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.

Community Water Fluoridation

The safety and benefits of fluoride are well documented. For over 70 years, U.S. citizens have benefited from drinking water containing fluoride, leading to better dental health. Drinking fluoridated water keeps the teeth strong and has reduced tooth decay by approximately 25 percent in children and adults.

Over the past several decades, there have been major improvements in oral health. Still, tooth decay remains one of the most common chronic diseases of childhood. Community water fluoridation has been identified as the most cost-effective method of delivering fluoride to all members of the community, regardless of age, educational attainment, or income level.

Nearly all water contains some fluoride, but usually not enough to help prevent tooth decay or cavities. Public water systems can add the right amount of fluoride to the local drinking water to prevent tooth decay.

Community water fluoridation is recommended by nearly all public health, medical, and dental organizations in the U.S. Because of its contribution to the dramatic decline in tooth decay, the Centers for Disease Control and Prevention (CDC) named community water fluoridation one of the greatest public health achievements of the 20th century. (Courtesy of CDC: cdc.gov/fluoridation)
Safeguard Your Drinking Water

Protection of drinking water is everyone’s responsibility. You can help protect your community’s drinking water source in several ways:

• Eliminate excess use of lawn and garden fertilizers and pesticides – they contain hazardous chemicals that can reach your drinking water source.
• Pick up after your pets.
• If you have your own septic system, properly maintain your system to reduce leaching to water sources, or consider connecting to a public water system.
• Dispose of chemicals properly; take used motor oil to a recycling center.
• Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use U.S. EPA’s Adopt Your Watershed to locate groups in your community.
• Organize a storm drain stenciling project with others in your neighborhood. Stencil a message next to the street drain reminding people “Dump No Waste – Drains to River” or “Protect Your Water.” Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

The number of gallons of water produced daily by public water systems in the U.S. is 34 BILLION.

The age in years of the world’s oldest water found in a mine at a depth of nearly two miles is 2 BILLION.

The amount of money spent annually on maintaining the public water infrastructure in the U.S. is 135 BILLION.

The number of miles of drinking water distribution mains in the U.S. is 1 MILLION.

The number of active public water systems in the U.S. is 151 THOUSAND.

The number of Americans who receive water from a public water system is 300 MILLION.

The number of highly trained and licensed water professionals serving in the U.S. is 199 THOUSAND.

Water Main Flushing

Distribution mains (pipes) convey water to homes, businesses, and hydrants in your neighborhood. The water entering distribution mains is of very high quality; however, water quality can deteriorate in areas of the distribution mains over time. Water main flushing is the process of cleaning the interior of water distribution mains by sending a rapid flow of water through the mains.

Flushing maintains water quality in several ways. For example, flushing removes sediments like iron and manganese. Although iron and manganese do not pose health concerns, they can affect the taste, clarity, and color of the water. Additionally, sediments can shield microorganisms from the disinfecting power of chlorine, contributing to the growth of microorganisms within distribution mains. Flushing helps remove stale water and ensures the presence of fresh water with sufficient dissolved oxygen and disinfectant levels and an acceptable taste and smell.

During flushing operations in your neighborhood, some short-term deterioration of water quality, though uncommon, is possible. You should avoid tap water for household uses at that time. If you do use the tap, allow your cold water to run for a few minutes at full velocity before use and avoid using hot water to prevent sediment accumulation in your hot water tank.

Please contact us if you have any questions or if you would like more information on our water main flushing schedule.
Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the fourth stage of the U.S. EPA’s Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA’s Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

**Regulated Substances**

<table>
<thead>
<tr>
<th>SUBSTANCE (UNIT OF MEASURE)</th>
<th>YEAR SAMPLED</th>
<th>MCL (MRDL)</th>
<th>MCLG (MRDLG)</th>
<th>AMOUNT DETECTED</th>
<th>RANGE LOW-HIGH</th>
<th>VIOLATION</th>
<th>TYPICAL SOURCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barium (ppm)</td>
<td>2019</td>
<td>2</td>
<td>2</td>
<td>0.07</td>
<td>ND–0.07</td>
<td>No</td>
<td>Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits</td>
</tr>
<tr>
<td>Chlorine (ppm)</td>
<td>2019</td>
<td>[4]</td>
<td>[4]</td>
<td>0.56</td>
<td>0.33–0.79</td>
<td>No</td>
<td>Water additive used to control microbes</td>
</tr>
<tr>
<td>Fluoride (ppm)</td>
<td>2019</td>
<td>4</td>
<td>4</td>
<td>0.63</td>
<td>0.46–0.74</td>
<td>No</td>
<td>Erosion of natural deposits; Water additive that promotes strong teeth; Discharge from fertilizer and aluminum factories</td>
</tr>
<tr>
<td>Halocetic Acids [HAAs] (ppb)</td>
<td>2019</td>
<td>60</td>
<td>NA</td>
<td>0.4</td>
<td>ND–1.40</td>
<td>No</td>
<td>By-product of drinking water disinfection</td>
</tr>
<tr>
<td>Mercury [inorganic] (ppm)</td>
<td>2019</td>
<td>2</td>
<td>2</td>
<td>0.03</td>
<td>ND–0.03</td>
<td>No</td>
<td>Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills; Runoff from cropland</td>
</tr>
<tr>
<td>Nitrate (ppm)</td>
<td>2019</td>
<td>10</td>
<td>10</td>
<td>0.17</td>
<td>ND–0.17</td>
<td>No</td>
<td>Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits</td>
</tr>
<tr>
<td>TTHMs [Total Trihalomethanes] (ppb)</td>
<td>2019</td>
<td>80</td>
<td>NA</td>
<td>9.47</td>
<td>ND–13.20</td>
<td>No</td>
<td>By-product of drinking water disinfection</td>
</tr>
</tbody>
</table>

Tap water samples were collected for lead and copper analyses from sample sites throughout the community.

<table>
<thead>
<tr>
<th>SUBSTANCE (UNIT OF MEASURE)</th>
<th>YEAR SAMPLED</th>
<th>AL</th>
<th>MCLG (90th %ILE)</th>
<th>AMOUNT DETECTED (90TH %ILE)</th>
<th>SITES ABOVE AL/TOTAL SITES</th>
<th>VIOLATION</th>
<th>TYPICAL SOURCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Copper (ppm)</td>
<td>2019</td>
<td>1.3</td>
<td>1.3</td>
<td>0.36</td>
<td>0/60</td>
<td>No</td>
<td>Corrosion of household plumbing systems; Erosion of natural deposits</td>
</tr>
<tr>
<td>Lead (ppb)</td>
<td>2019</td>
<td>15</td>
<td>0</td>
<td>3.6</td>
<td>0/60</td>
<td>No</td>
<td>Corrosion of household plumbing systems; Erosion of natural deposits</td>
</tr>
</tbody>
</table>

**Definitions**

- **90th %ile:** The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90 percent of our lead and copper detections.
- **AL (Action Level):** The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
- **MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- **MCLG (Maximum Contaminant Level Goal):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MRDL (Maximum Residual Disinfectant Level):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **MRDLG (Maximum Residual Disinfectant Level Goal):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **NA:** Not applicable
- **ND (Not detected):** Indicates that the substance was not found by laboratory analysis.
- **ppb (parts per billion):** One part substance per billion parts water (or micrograms per liter).
- **ppm (parts per million):** One part substance per million parts water (or milligrams per liter).