



400 10th Street NW New Brighton, MN 55112 • 651-638-2127 • www.newbrightonmn.gov

Thank you for choosing the City of New Brighton's Eagles Nest Playground for your group outing! These guidelines will help your visit go smoothly and answer some questions you may have.

Check In

- Please check in at Guest Services when you arrive. Your group size will be confirmed and you will be provided with the amount of wristbands you have previously paid for. Additional wristbands may be requested and the cost will be added to your account. **All sales are final.**

Eagles Nest

- Everyone MUST wear socks in the Eagles Nest, shoes are not allowed in the playground. If someone forgets socks, they are available at Guest Services for \$4.00 each.
- The gym is not guaranteed to be available. Please note: The gymnasium is a wristband area only.

Food

- You may bring food/beverages for your group.
- Food/beverages are not allowed in the Eagles Nest play structure. They must be consumed in your rented room.
- Alcohol and Red dye beverages such as Kool-Aid or Hawaiian Punch are not allowed at the NBCC.

Room Rental Info

- You are not guaranteed a room and must ask for one when booking your group reservation if desired. Your room rental time includes both the set-up and cleanup. The time of your reservation is specified in your contract. **You may not enter the room early or stay late.**
- Electrical outlets are available in each room for your convenience.
- DJ's, loud music, glitter, confetti, silly string and piñatas are not allowed at NBCC.
- During clean-up, please throw away all garbage into the garbage can provided and remove all of your belongings from the room- our staff will take care of the rest!

Please note that groups may not bring cake, gifts, decorations, or other party accessories. If these items are brought and used in the room, the group will need to either pay for a party or return the items to their vehicle.

Payment Info

- Payments accepted are Visa, MasterCard, American Express, Check, or Cash.
- Payment may be made prior to the reservation or after the final number has been confirmed at check-in.
- Groups are charged per child with no charge for adults. Please contact the Eagles Nest for more information.

Cancellation and Refund Info

- Please contact the Events and Administrative Coordinator at 651-638-2127 or Jamie.ramacher@newbrightonmn.gov to make a cancellation.
- Refunds will not be issued for groups that are asked to leave due to Eagles Nest rule/group guideline violations or for groups who do not use their full reservation time (late arrivals/early departures).